



Lesson 1.6 – Employ Cross Cultural Communication

Quick Guide to Enhance Cultural Competencies

1. There is no such thing as an impartial view
2. Focus on the intent of the message
3. Understand what the audience takes away
4. Seek knowledge, do not be limited by unknown
5. Be adaptive and flexible
6. Be empathetic, look at world through eyes of others
7. Apply critical thinking skills to identify root causes
8. Use creative thinking
9. For every action, there is a reaction
10. Mission Focused