

Module 3: Operational Framework

Lesson 3.2



Plan UN-EP Activities at the
Tactical Level



Learning Outcome

- UN-EP personnel will be able to plan engagement activities at the tactical level
- Understand how to coordinate and synchronize this information to support the UNIBAT mission

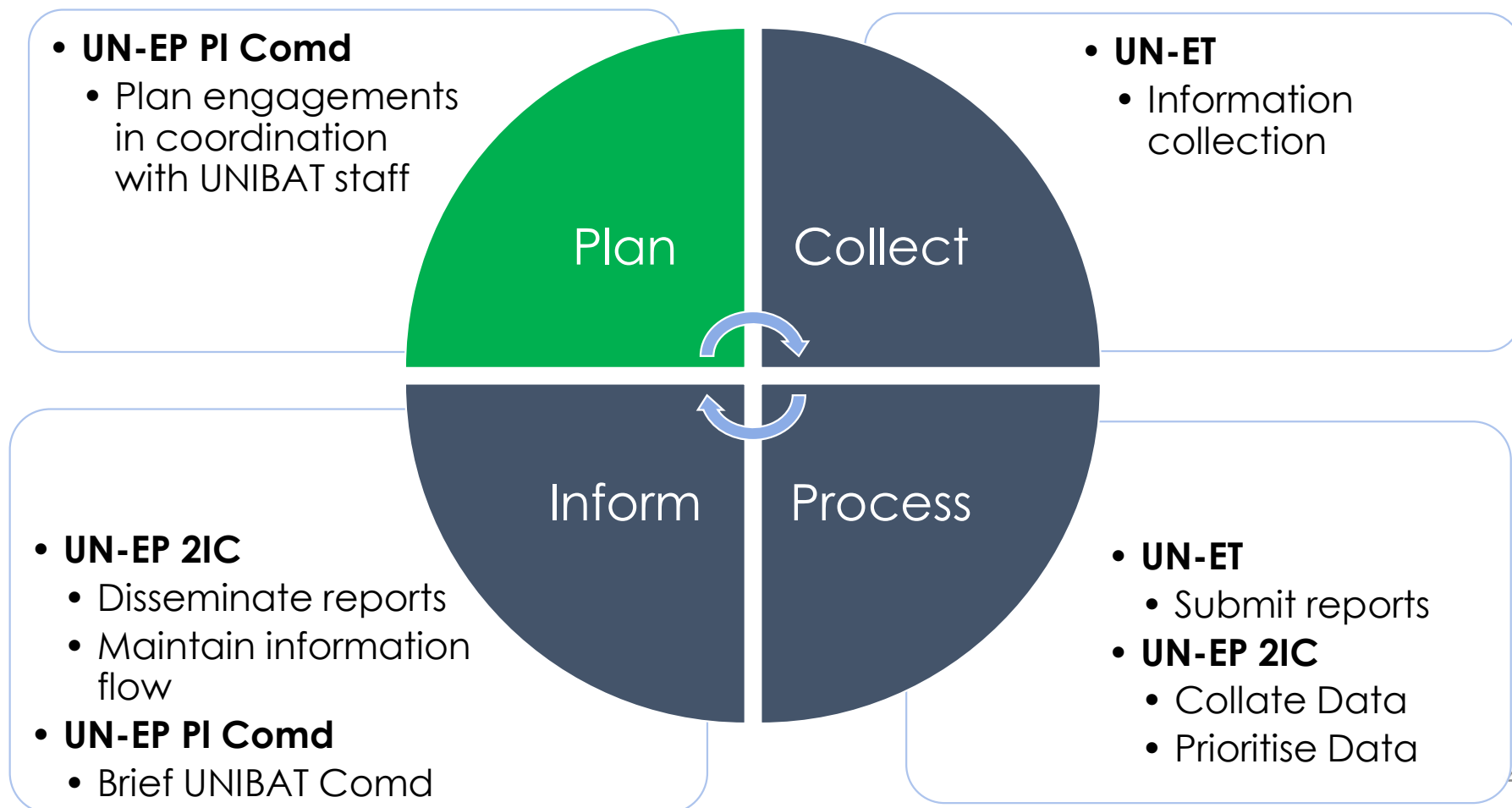


Lesson Content

- The UN-EP Information Management Cycle
- Engagement Planning
- Effects Table
- Mission Stakeholder Engagement Matrix



UN-EP Information Management (IM) Cycle





Engagement Planning

Military Decision Making Process (MDMP)

A planning process that is:

- Methodical
- Synchronized
- Critical for UN-EP success

The end result is an effective plan





There are 5 UN-EP Planning Steps:

1. Receipt of Mission
2. Mission Analysis
3. Course of Action (COA) Development
4. Orders production
 - Engagement Effects Table
 - Mission Stakeholder Engagement Matrix
5. Execution



The UN-EP Engagement Effects Table

Engagement Effects (EE)

- Desired outcome

Engagement Objectives (EO)

- What needs to be completed to achieve the effect

Information Requirements (IR)

- What's missing?
- What needs to be confirmed?

Mission Stakeholders (MS)

- Who do you want or need to engage with?

Key Messages (KM)

- Messages to share
- Themes to avoid

DO NO HARM



Example – Engagement Effects Table

Must be synchronized with S9, UNCIMIC, S2, S3, and the PIO

ENGAGEMENT EFFECTS (EE)	ENGAGEMENT OBJECTIVES (EO)	INFORMATION REQUIREMENTS (IR)	MISSION STAKEHOLDER (MS)	KEY MESSAGES (KM)
EE1. Inform internal and external mission stakeholders of UNACs purpose and objectives EE2. Increase open communication with Mission Stakeholders EE3. Support the legitimacy of rule of law and human rights EE4. Support freedom of movement in the AO EE5. Local Nationals feel safe to remain, or return to their homes EE6. Increase communication with vulnerable populations particularly women in the AO, (children, IDPs, elders, LGBTQ+, and people with disabilities) EE7. Do no harm - Engagements cause no reprisals or intimidation	EO1. Increase Local National cooperation with UNIBAT EO2. Increase sharing of information between Local National and UNIBAT EO3. IDPs feel safe to return to their homes EO4. Increase reporting of Human Rights violations particularly against vulnerable populations (women, children, IDPs, elders, LGBTQ+, and people with disabilities) EO5. Local Nationals trust UNAC EO6. Mission Stakeholders have freedom of movement	IR1. Pattern of Life changes IR2. Predominance of an ethnic group IR3. Presence of religious groups IR4. Presence of political groups IR5. Presence of belligerent groups IR6. Changes of leadership in local areas IR7. Changes to local security posture IR8. Local levels of intoxication IR9. Predominance of a particular gender IR10. Changes to local access to health care IR11. Child numbers in schools (girls and boys) IR12. C...ators IR13. C...ction in...ix grave violations against children	MS1. General CARANA Population MS2. Local community leaders, and political institutions MS3. Local ethnic groups MS4. Local community groups MS5. Local religious leaders MS6. Local level IO/NGO staff MS7. Local businesses MS8. Local media MS9. Police MS10. IDPs MS11. Vulnerable populations (women, children, elders, LGBTQ+, and people with disabilities). MS12. Local Belligerent forces RESTRICTED STAKEHOLDER. On UNIBAT Comd AUTH MS13. National or International level IO/NGO staffs MS14. International Media (PIO to Coordinate) MS15. Nat...el UN...holder MS16. Prom...and National politicians, and staff	T1. UNAC is here under the invitation of the CARANA Government and acting under a legitimate mandate of the United Nations T2. UNAC resolve is strong and committed to the establishment of peace T3. UNAC is here to set the conditions for Mission Stakeholders to deliver humanitarian assistance T4. Compliance with the Kalari Treaty and rule of law is the best interest for all Caran's T5. Peace, prosperity and the rule of law are cornerstones of good governance T6. Acts of violence, threats and other lawlessness in CARANA committed by any parties will be investigated and brought to justice T7. Children are our future and need to be protected from violence and conflict T8. Violence by illegal groups or any other groups impedes the path to peace THEMES TO AVOID T9. UNIBAT implying that the mission is the primary provider of security T10. Topics that dispute the impartiality of the mission T11. Blaming one on civilians w...entity perpetr...ence against civilians T12. Speculation on the outcome of human rights or other investigations T13. Comments on the national policy of other UN troop contributing countries

1

2

3

4

5



Mission Stakeholder Engagement Matrix

**Mission
Stakeholder
Engagement
Matrix works
in conjunction
with the
Effects Table.**

Who is the Mission Stakeholder?

Who will do the engagement?

Location of Mission Stakeholder?

Location of where the engagement will take place

Desired Outcome



Learning Activity

Engagement Effects

The UN-ET has been tasked to engage the communities in the area of NAHERI to secure local freedom of movement. Based on the EET provided, and the scenario on the next slide, determine which you will use to construct your engagement plan. Be prepared to explain and justify your rationale.

1. Engagement Effects
2. Engagement Objectives
3. Information Requirements
4. Mission Stakeholders, and
5. Key Messages and Themes



Learning Activity

1. The UN peacekeeping mission has all along faced the problem of dealing with non-state actors or belligerents operating outside the bounds of the Kalari Agreement. These Belligerents oppose the presence of UN forces in their areas. This problem is particularly acute in the unstable LEPPKO province. Reliable source has confirmed that a rebel ex-combatant, has established an independent force consisting of approximately 20 soldiers and partisans. ZED has just proclaimed authority near the village of NAHERI, which he intends to control and defend. He has prevented freedom of movement of the local population, impacting travel and has forced the displacement of villagers in the area.
2. CARANA has stated that the Government will wait and see, but they are supportive of UN action and engagement with ZED and his followers. For their part, the MPC announced that it expected all parties to abide by the Kalari Treaty and participate in the *DDR* process.
3. This is affecting the freedom of movement of the local populations in the area.



Points to Remember

- Engagement planning has an information driven focus
- Poorly planned engagement can have a significant impact on communities and can negatively affect relationships and the mission
- The engagement plan must have flexibility built in



Take Away

- The UN-EP plan must be integrated and synchronized with the UNIBAT MDMP
- The Engagement Effects Table (EET) is a tool that you can use to coordinate your tasks – it must be created in coordination with the S9, S2, S3, and PIO
- The Mission Stakeholder Engagement Matrix (MSEM) coordinates contact with mission stakeholders to ensure they are being engaged at the right level, by the right person, at the right time, sharing the right information



QUESTIONS?